



Telecom New Zealand selects eServGlobal Converged Billing Call Control Platform to support next generation enhanced services

WELLINGTON, NEW ZEALAND – 16 September 2003.

Telecom New Zealand, the country's largest full-service telecommunications company, and one of Asia-Pacific's most dynamic telecommunications groups, and eServGlobal Limited (ASX: ESV), a worldwide supplier of independent and flexible Intelligent Network systems, today announced that Telecom New Zealand has selected the eServGlobal *Converged Billing Call Control Platform* to support its requirements for next generation mobile enhanced services.

The eServGlobal product suite will be implemented with pre-integrated elements for the control, flexible configuration and management of mobile value-added services, as well as capabilities for a large suite of other unique enhanced services & features. The eServGlobal platform will enable Telecom New Zealand to realise increased profits and enhanced market reach by rapidly deploying value-added services. The system utilises Cisco IP Transfer Point (ITP) to carry signalling using the Sigtran protocol, which offers an order of magnitude efficiency gain over traditional signalling.

"We selected eServGlobal and their platform because of their proven capability in converged billing environments," said Andrew Duxfield, Investment Manager, Mobile Capability, at Telecom New Zealand. "Converged billing requires real-time call control with exceptional performance, and eServGlobal is one of the world's leaders in this area."

"eServGlobal IN offers a unique blend of service control features which enable operators to gain direct business control of their enhanced services, and to tweak their business settings and offerings in real-time," said Nick Barry, Account Director at eServGlobal. "By constantly aligning its product development with operator needs, eServGlobal ensures leading operators maximise their return on investment with long-term cost of ownership advantages."

About Telecom New Zealand Limited

Telecom New Zealand Limited is New Zealand's largest full service telecommunications company, providing innovative market leading products, services and customer focus to the business, government, wholesale and residential sectors.

Our goal is to be the best performing, customer focused online and communications company in Australasia. We provide a full range of Internet, data, voice, mobile and fixed line calling services for customers in Australia and New Zealand.



About eServGlobal

eServGlobal (ASX:ESV), is a leading worldwide supplier of telephony network software infrastructure & services. eServGlobal specialises in the architecture, design & implementation of large-scale Intelligent Networking environments supporting both voice and data services. eServGlobal's telecommunications network software is in use in the public networks of leading operators across Europe & Asia-Pacific.

eServGlobal systems handle over 200 million revenue-generating calls every day, across 15 major networks around the world.

Headquartered in Sydney, Australia, eServGlobal has offices in Wellington New Zealand, Singapore, Ipswich (UK), Brussels (Belgium), the Netherlands, Denmark and Poland. For more information, visit <http://www.eservglobal.com>

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